

Medium Courtney Dawson

The Connected Spirit School™ | mediumcourtneydawson.com

Policies

Last Updated: April 14, 2026

This document contains all policies for 1572000 B.C. LTD., doing business as Medium Courtney Dawson and The Connected Spirit School™, located at 209-5454 198 Street, Langley, BC V3A 1G2, Canada.

By booking, enrolling in, or purchasing any Offering, you confirm that you have read and agreed to all applicable policies contained in this document.

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Questions? Contact us at team@mediumcourtneydawson.com

Booking, Cancellation and Refund Policy

Last Updated: April 14, 2026

1. Overview and Agreement

This Booking, Cancellation and Refund Policy applies to all appointments, sessions, classes, programs, and enrolments booked with 1572000 B.C. LTD., doing business as Medium Courtney Dawson and The Connected Spirit School™ (“We,” “Us,” or “Our”), located at 209-5454 198 Street, Langley, BC V3A 1G2, Canada.

By completing any booking, enrolment, or purchase, you confirm that you have read and agreed to this policy in full, as well as all other policies contained in this document, all available at mediumcourtneydawson.com.

This policy is governed by the laws of British Columbia, Canada, including the Business Practices and Consumer Protection Act (BPCPA) and its regulations. Nothing in this policy limits any rights you may have under applicable BC or Canadian consumer protection law.

Where a student or client resides outside British Columbia, this policy and all Offerings are governed exclusively by the laws of British Columbia, Canada, as agreed to at the time of purchase. By completing a booking or enrolment, international students and clients acknowledge and agree that BC law applies and that any disputes are subject to the exclusive jurisdiction of the courts of British Columbia, Canada.

All sales are final. No refunds. No exceptions, unless otherwise stated in this policy or as required by applicable BC law.

2. Online Readings

Confirmation

Upon booking, an automated confirmation email will be sent to you containing all details of your upcoming session. Please review this carefully.

Time Zones

Please confirm the correct time zone before booking. Missed appointments due to time zone discrepancies will not be rescheduled, and standard booking policies will apply.

Technology and Connectivity

It is your responsibility to ensure a stable and reliable internet connection before your session. An unstable connection can significantly hinder Courtney’s ability to work. Sessions will not be rescheduled or refunded due to technical difficulties on your end.

Punctuality

Your session will begin on time. If you arrive late, the session will not be extended. If you are more than 10 minutes late, your appointment will be considered a no-show. No refund or reschedule will be offered.

Rescheduling

Rescheduling requests must be submitted at least 5 days before your appointment by emailing team@mediumcourtneydawson.com. Requests made within 5 days of the appointment cannot be accommodated. No exceptions.

Cancellation

All sales are final. If you cancel your reading for any reason, no refund will be issued. No exceptions.

Cancellation by Courtney

In the event of illness or a family emergency, Courtney reserves the right to reschedule your appointment. You will be notified via email or phone and offered an alternative date.

Conduct

- Show respect towards the spirit world, Courtney, and any other participants involved in the reading at all times
- Reproduction, sale, copying, duplication, or exploitation of any part of the services or Offerings provided without prior written consent from Medium Courtney Dawson is strictly prohibited
- Medium Courtney Dawson reserves the right to refuse service or terminate a session at any time and for any reason, without refund

3. In-Person Readings

Punctuality

Your session will begin on time. If you arrive late, the session will not be extended. If you are more than 10 minutes late, your appointment will be considered a no-show. No refund or reschedule will be offered.

Scent Policy

Please avoid wearing strong scents including perfumes, colognes, essential oils, or clothing that carries cigarette smoke. Strong scents affect Courtney's breathing and ability to work. Your consideration is appreciated.

Rescheduling

Rescheduling requests must be submitted at least 5 days before your appointment by emailing team@mediumcourtneydawson.com. Requests made within 5 days of the appointment cannot be accommodated.

Cancellation

All sales are final. If you cancel your reading for any reason, no refund will be issued. No exceptions.

Cancellation by Courtney

In the event of illness or a family emergency, Courtney reserves the right to reschedule your appointment. You will be notified via email or phone and offered an alternative date.

Conduct

- Show respect towards the spirit world, Courtney, and any other participants involved in the reading at all times
- Reproduction, sale, copying, duplication, or exploitation of any part of the services or Offerings provided without prior written consent from Medium Courtney Dawson is strictly prohibited
- Medium Courtney Dawson reserves the right to refuse service or terminate a session at any time and for any reason, without refund

4. Live Online Courses and Programs

This section applies to all live online programs including the Mediumship Mastery Circle™, Summer With Spirit™, and any other multi-session live program offered through The Connected Spirit School™.

Enrolment Confirmation

Upon completing enrolment, you will receive a confirmation email with program details, class dates, and access information. It is your responsibility to ensure the dates and times work for you before enrolling.

Time Zones

Please confirm the correct time zone before enrolling. Missed classes due to time zone discrepancies will not be rescheduled or refunded, and standard policies will apply.

Class Format

All live classes are delivered via Zoom. Classes are not recorded and no replays will be provided. Attendance is live only. Your commitment to attending live is a core part of your enrolment agreement.

Attendance

Attendance at live sessions is your sole responsibility. If you miss a class for any reason, you are not entitled to a refund, credit, makeup session, or access to any recording. No exceptions.

Technology and Connectivity

It is your responsibility to ensure a stable internet connection and working device for all live sessions. Technical difficulties on your end do not entitle you to a refund or makeup session.

Cancellation by You — All Programs Except MMC Payment Plan

All sales are final. After the 10-day cancellation window described below has passed, no cancellations will be accepted and the full amount remains owed. Choosing to stop attending does not cancel your financial obligation.

10-Day Cancellation Right — BC Consumer Protection Law

In accordance with BC consumer protection law, you have the right to cancel your enrolment in any live program within 10 days of receiving a copy of your enrolment agreement, without giving a reason. To exercise this right, you must notify us in writing at team@mediumcourtneydawson.com within that 10-day window.

Where a refund is issued under this right, we reserve the right to deduct the pro-rated value of any classes or sessions already attended before the cancellation notice was received. The pro-rated value per session is determined by us based on the total program value and the number of sessions delivered. Any remaining balance after this deduction will be refunded within 15 days of receiving your written cancellation notice.

Cancellation of a Class by Courtney

In the rare event that a class is cancelled due to illness, emergency, or circumstances beyond Courtney's control, the class will be rescheduled. No refund will be issued where a rescheduled class is offered.

5. Mediumship Mastery Circle™ — Specific Terms

Circle Size

The Mediumship Mastery Circle™ is limited to 12 students per circle to ensure each student receives personalised, real-time mentorship from Courtney in every session. Your spot is reserved exclusively for you upon enrolment.

Pay in Full

If you purchase the Mediumship Mastery Circle™ on a pay-in-full basis, the purchase is final and non-refundable. The 10-day cancellation right still applies from the date you receive your enrolment agreement. Any refund issued within this window will have the pro-rated value of sessions already attended deducted, as determined by us, before any amount is returned.

Payment Plan — Cancellation Terms

The Mediumship Mastery Circle™ is a 10-month live program. If you have enrolled on a payment plan, you may cancel your enrolment after the initial 10-day window by submitting a written request to team@mediumcourtneydawson.com, subject to the following terms:

- Your written cancellation notice must be received at least 30 days before your next scheduled payment date to avoid that payment being processed
- For example: if your next payment is scheduled for May 1st and you submit notice on April 5th, your May 1st payment will still be processed as it falls within the 30-day window. That payment will

be your final payment and your enrolment will be cancelled following that charge

- No refund will be issued for any amounts already paid
- Access to the program will end at the close of the period covered by your final payment

6. Private One-on-One Mentorship

Confirmation

Upon booking, you will receive a confirmation email with all session details. Please review your booking carefully before confirming.

Time Zones

Please confirm your time zone before booking. Missed sessions due to time zone discrepancies will not be rescheduled or refunded, and standard policies will apply.

Punctuality

Your session will begin on time. If you are more than 10 minutes late, the session will be considered a no-show and will be forfeited in full. No refund or reschedule will be offered.

Technology and Connectivity

Private mentorship sessions are delivered via Zoom. It is your responsibility to ensure a stable internet connection and working device before your session. Technical difficulties on your end do not entitle you to a refund or reschedule.

Rescheduling

If you need to reschedule, you must submit your request at least 3 business days before your session by emailing team@mediumcourtneydawson.com. Requests received less than 3 business days before the session will not be accommodated and the session will be forfeited in full. No refund will be issued. No exceptions.

Cancellation

All sales are final. If you cancel your mentorship session for any reason, no refund will be issued. No exceptions.

No-Show

If you do not attend your session and have not contacted us in advance, your session will be forfeited in full. No refund or reschedule will be offered.

Cancellation by Courtney

In the event of illness or emergency, Courtney reserves the right to reschedule your session. You will be notified via email and offered an alternative date.

7. Payment Plans

Where a payment plan is available for any Offering, selecting a payment plan is a commitment to pay the full agreed amount according to the agreed schedule. A payment plan is not a month-to-month membership that can be cancelled at will, except as set out in Section 5 for the Mediumship Mastery Circle™.

If you miss a payment or default on a payment plan, we reserve the right to suspend your access to the Offering and pursue collection of any outstanding balance. Cancelling your participation does not cancel or reduce amounts owed.

8. Chargebacks and Payment Disputes

If you have a concern about a charge, please contact us first at team@mediumcourtneydawson.com before initiating a chargeback or dispute with your financial institution. We are committed to addressing concerns directly and professionally.

Initiating a chargeback without first contacting us may result in the immediate revocation of access to all current and future Offerings.

9. Digital Products

For digital products, online self-study courses, and downloadable content where access is granted immediately upon purchase: by completing your purchase, you acknowledge that digital access is provided to you immediately and that the right of withdrawal does not apply once access has been activated or granted. All sales are final.

10. General Conduct

The following conduct requirements apply to all Offerings:

- Treat Courtney, all other participants, and the spirit world with respect at all times
- Reproduction, sale, copying, duplication, screen recording, or exploitation of any part of our services or Offerings without prior written consent is strictly prohibited
- You may not share class links, Zoom access, login credentials, or any materials with anyone who has not enrolled or purchased the Offering
- Medium Courtney Dawson reserves the right to refuse service or terminate a session or enrolment at any time and for any reason, without refund
- You agree not to submit communications or content that is unlawful, defamatory, abusive, discriminatory, or otherwise harmful

11. Disclosure and Transparency

In accordance with BC consumer protection law, including the Business Practices and Consumer Protection Act and its 2025 amendments, this policy is made available to you before any purchase is

completed. By proceeding with a booking or purchase, you confirm that you have been given the opportunity to review the full terms of your purchase and that you agree to them.

If you believe your consumer rights under BC law have not been respected, you may contact:

- Consumer Protection BC: www.consumerprotectionbc.ca
- The Civil Resolution Tribunal (for disputes up to \$5,000): www.civilresolutionbc.ca

12. Contact Us

If you have any questions about this policy, please contact us at:

1572000 B.C. LTD. d/b/a Medium Courtney Dawson

209-5454 198 Street, Langley, BC V3A 1G2, Canada

team@mediumcourtneydawson.com

By completing any booking or purchase, you confirm that you have read, understood, and agreed to this Booking, Cancellation and Refund Policy in full.

Complaints Policy

Last Updated: April 14, 2026

At Medium Courtney Dawson and The Connected Spirit School™, we are committed to delivering a high standard of care, professionalism, and integrity across all of our Offerings. We take all concerns seriously and are dedicated to handling them fairly, respectfully, and promptly.

This policy applies to all services and Offerings provided by 1572000 B.C. LTD., doing business as Medium Courtney Dawson and The Connected Spirit School™, including private readings, live classes, group programs, mentorship, digital courses, events, and community spaces. This policy is consistent with the standards expected by Consumer Protection BC.

Our Commitment

We are committed to:

- Treating all concerns with respect, sensitivity, and confidentiality
- Acknowledging your concern within 5 business days
- Investigating all complaints fairly and thoroughly
- Responding clearly and honestly within 14 business days
- Using feedback to continuously improve our standards

How to Raise a Concern

If you have a concern about any aspect of our services, please submit it in writing by emailing:

team@mediumcourtneydawson.com

Your submission should include:

- Your full name and contact information
- The Offering or service your concern relates to
- A clear description of your concern and any relevant dates or details
- What outcome or resolution you are seeking

Our Complaints Process

Step 1 — Acknowledgement (within 5 business days)

We will acknowledge receipt of your complaint within 5 business days. You will receive confirmation that your concern has been received and is being reviewed.

Step 2 — Review and Investigation (up to 14 business days)

We will carefully review the details of your complaint, gathering additional information where needed. We are committed to approaching this process with fairness and without bias.

Step 3 — Written Response (within 14 business days of acknowledgement)

We will provide a written response outlining our findings and any action we intend to take, or a clear explanation if no further action is appropriate. If more time is needed, we will notify you and provide a revised timeframe.

Step 4 — Resolution

Where possible, we will work with you to reach a fair and appropriate resolution. Please note that a complaint does not automatically entitle a client to a refund. All refund entitlements are governed by our Booking, Cancellation and Refund Policy and applicable BC consumer protection law.

Confidentiality

All complaints will be handled with discretion and confidentiality. Information relating to your complaint will only be shared with those directly involved in reviewing and resolving it.

What This Policy Does Not Cover

This complaints process is not a mechanism for requesting refunds outside of what is set out in our Booking, Cancellation and Refund Policy. We cannot accept complaints that are abusive, threatening, discriminatory, or made in bad faith. This policy does not affect any statutory rights you may have under applicable Canadian or BC law.

Conduct Within Our Community Spaces

If your concern relates to the behaviour of another participant within one of our community spaces, please contact us directly and confidentially. We reserve the right to remove any participant from an Offering or community space, without refund, for conduct that is disruptive, abusive, harmful, or inconsistent with the values of The Connected Spirit School™.

Further Escalation

If you feel your concern has not been resolved after following the process above, you may contact:

- Consumer Protection BC: www.consumerprotectionbc.ca
- The Civil Resolution Tribunal (for disputes up to \$5,000): www.civilresolutionbc.ca

Contact Us

To submit a complaint, please contact us at:

1572000 B.C. LTD. d/b/a Medium Courtney Dawson

209-5454 198 Street, Langley, BC V3A 1G2, Canada

team@mediumcourtneydawson.com

We value your trust and are committed to handling every concern with care, integrity, and respect.

Disclaimer

Last Updated: April 14, 2026

This Disclaimer applies to all services, communications, programs, digital content, live and recorded trainings, online courses, memberships, classes, mentorship, readings, live events, retreats, podcasts, social media content, and related materials offered by 1572000 B.C. LTD., doing business as Medium Courtney Dawson and The Connected Spirit School™, located at 209-5454 198 Street, Langley, BC V3A 1G2, Canada (“We,” “Us,” or “Our”).

Agreement to These Terms

By scheduling, booking, purchasing, enrolling in, or accessing any Offering, or by communicating with us through any channel, you confirm that you have read this Disclaimer and that you understand, willingly enter into, agree with, and accept all terms set out below.

Educational and Spiritual Purposes Only

All information, guidance, and content provided through any Offering — including mediumship readings, intuitive sessions, spiritual mentorship, energetic support, classes, and related communications — is offered for educational, spiritual, inspirational, and personal development purposes only.

Nothing we share is intended to, nor should it ever, take the place of any medical, legal, financial, psychological, psychiatric, or other licensed professional advice, diagnosis, or treatment. If you require professional advice in any of these areas, you are encouraged to seek guidance from a qualified and licensed professional.

Spiritual Services

Our Offerings include spiritual, intuitive, mediumship, and energetic content. These services are subjective in nature and may be experienced differently by each individual. We do not guarantee the accuracy of any spiritual impression, intuitive insight, mediumship communication, or the outcome of any session, class, reading, mentorship, or program.

All spiritual guidance is offered for personal insight, reflection, and development only. You are solely responsible for how you interpret and apply any information you receive.

Personal Responsibility

What you decide to do with any information provided through our Offerings, including any actions you take or decisions you make, is entirely your own personal responsibility and choice. We do not accept responsibility for decisions made based on the content of any session, class, communication, or

program.

No Guarantees

We make no guarantees regarding specific outcomes, spiritual experiences, business success, mediumship development, intuitive growth, personal transformation, financial results, or any other results from participation in any Offering. Individual results will vary.

Indemnification

By accessing any Offering, you agree to hold completely harmless and absolutely indemnify 1572000 B.C. LTD., doing business as Medium Courtney Dawson and The Connected Spirit School™, its officers, employees, contractors, and representatives from any and all possible losses, liabilities, damages, costs, and expenses that may arise from your use of our services, programs, or any communications with us.

Limitation of Liability

To the fullest extent permitted by applicable law, our total liability to you for any claim arising from or related to any Offering shall not exceed the amount you paid to us for the specific Offering giving rise to the claim.

Third Parties

We are not responsible for the actions, conduct, content, or communications of other participants, clients, students, users, or third parties on any platform.

Governing Law

This Disclaimer is governed by and construed in accordance with the laws of British Columbia, Canada. Any dispute arising out of or relating to this Disclaimer or any Offering shall be subject to the jurisdiction of the courts of British Columbia, Canada, unless otherwise required by applicable law.

Contact Us

If you have questions about this Disclaimer, please contact us at:

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209-5454 198 Street, Langley, BC V3A 1G2, Canada

team@mediumcourtneydawson.com

By accessing any Offering, you confirm that you have read, understood, and agreed to this Disclaimer.

Privacy Policy

Last Updated: April 14, 2026

This Privacy Policy (“Policy”) explains how 1572000 B.C. LTD., doing business as Medium Courtney Dawson (“Company,” “We,” “Us,” or “Our”) collects, uses, stores, and protects the information you provide when you visit our website(s), use our goods or services, or otherwise interact with us (collectively, the “Services”).

This Policy applies to our websites, communications, products, services, programs, digital content, online courses, memberships, classes, mentorship, readings, Reiki trainings, live events, retreats, Voxer support, podcasts, Facebook groups, Instagram, Skool communities, and related materials, including but not limited to those offered through The Connected Spirit School™. References to The Connected Spirit Method™ in our content, teachings, or materials refer to our trademarked method and framework.

Our business mailing address is: 1572000 B.C. LTD. d/b/a Medium Courtney Dawson, 209-5454 198 Street, Langley, BC V3A 1G2, Canada.

Our contact email is: team@mediumcourtneydawson.com

We reserve the right to update this Policy at any time. Any changes will be posted on this page with an updated “Last Updated” date. Your continued use of our Services after any changes constitutes your acceptance of the updated Policy.

Information We Collect

We may collect the following categories of personal information:

- Your name, email address, phone number, and billing or mailing address
- Your payment and transaction information, though full payment card details are processed by third-party payment processors and not stored by us
- Your IP address, browser type, device type, and operating system
- Your usage data, including pages viewed, links clicked, and time spent on pages
- Your social media profile information if you interact with us through platforms such as Facebook or Instagram
- Information you voluntarily provide including messages, inquiries, testimonials, reviews, comments, course participation, application details, and form submissions
- Information related to bookings, class registrations, mentorship participation, program enrolment, or community participation

- Any other information you voluntarily submit through forms, questionnaires, surveys, checkout pages, emails, Voxer, Zoom, Skool, or social media

How We Collect Your Information

We may collect your information when you:

- Visit our website or fill out a form
- Book a session or service, or purchase a product, course, class, mentorship, membership, or event
- Join our email list or register for a webinar, live training, or event
- Participate in a Zoom call, Voxer mentorship space, Skool community, Facebook group, or other online space we host or use
- Contact us by email, social media, contact form, or other method
- Submit a testimonial, review, application, comment, or other material
- Interact with our website through cookies, pixels, analytics tools, or similar technologies

Why We Collect Your Data

We collect your information for the following purposes:

- To provide and deliver our Services and process payments
- To schedule appointments, sessions, classes, and events
- To communicate with you about your purchases, bookings, registrations, or inquiries
- To send you service-related notices, confirmations, receipts, updates, and support
- To send marketing emails, newsletters, promotions, and announcements where permitted by law or where you have consented
- To improve our website, Services, and user experience
- To maintain community safety and manage participation in our courses, memberships, and online spaces
- To detect, prevent, or investigate fraud, misuse, security issues, or unlawful activity
- To comply with legal, regulatory, accounting, tax, or reporting obligations

How We Share Your Information

We may share your information with trusted third parties only as reasonably necessary to operate our business and provide our Services, including:

- Payment processors such as Stripe and PayPal

- Scheduling and booking platforms such as Acuity
- Email marketing and communication platforms such as Flodesk
- Virtual meeting and communication platforms such as Zoom and Voxer
- Social media and community platforms such as Facebook, Instagram, and Skool
- Website hosting, analytics, cloud storage, and technical service providers
- Professional advisors such as accountants, legal counsel, insurers, or auditors
- Government authorities, regulators, or law enforcement where required by law
- A purchaser or successor entity in connection with a merger, acquisition, or sale of assets

We do not sell your personal information.

Safeguarding and Security

We are committed to taking reasonable steps to protect your personal information from loss, misuse, unauthorized access, disclosure, alteration, or destruction. We use commercially reasonable safeguards including secure third-party systems, password protection, and limited access controls. However, no method of transmission over the internet or electronic storage is guaranteed to be completely secure.

Data Retention

We retain personal information only for as long as reasonably necessary to fulfill the purposes described in this Policy, including providing Services, maintaining business and financial records, resolving disputes, enforcing agreements, and complying with legal, tax, accounting, or regulatory requirements.

Cookies and Similar Technologies

We may use cookies, pixels, tags, and similar technologies to collect data about your activity on our website. We may use these to improve website performance, understand traffic and usage patterns, track engagement, store your preferences, and support marketing and advertising efforts where permitted. You may be able to disable cookies through your browser settings, though this may affect the functionality of certain parts of our Services.

Email Marketing and Communications

If you sign up for our newsletter, free resources, waitlists, promotions, events, or other communications, we may send you emails related to our content, services, products, programs, and updates. You may unsubscribe from marketing emails at any time by clicking the unsubscribe link in the email or by contacting us at team@mediumcourtneydawson.com. We may still send you transactional or service-related communications even if you have opted out of marketing emails.

User-Generated Content and Community Spaces

If you participate in our courses, mentorship spaces, group programs, Zoom calls, Voxer groups, Facebook groups, Skool communities, or social media spaces, you may voluntarily share personal information with us and others. Please be aware that information you share in community or group settings may be seen, heard, or used by others. We cannot guarantee the privacy of information disclosed in those spaces.

Your Rights and Choices

Depending on your location and applicable law, you may have the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate or incomplete information
- Request deletion of your personal information, subject to legal or contractual limitations
- Withdraw consent where processing is based on consent
- Object to or restrict certain types of processing where applicable

To make a privacy-related request, please contact us at team@mediumcourtneydawson.com. We may need to verify your identity before responding.

International Data Transfers

Because we use third-party service providers and online platforms, your personal information may be stored, transferred, or processed outside of British Columbia or Canada, including in the United States or other jurisdictions. By using our Services and providing your information, you understand and agree that your information may be transferred to and processed in jurisdictions with privacy laws that may differ from those in your location.

Children's Privacy

Our Services are intended for individuals who are at least 18 years of age. We do not knowingly collect personal information from children under 18. If we become aware that we have collected personal information from a minor without appropriate legal authorization, we will take reasonable steps to delete that information.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

1572000 B.C. LTD. d/b/a Medium Courtney Dawson

209-5454 198 Street, Langley, BC V3A 1G2, Canada

team@mediumcourtneydawson.com

By using our Services, you signify your acceptance of this Privacy Policy.

Terms and Conditions of Use

Last Updated: April 14, 2026

These are the official Terms and Conditions of Use for 1572000 B.C. LTD., located at 209-5454 198 Street, Langley, BC V3A 1G2, Canada, herein referred to as the “Company,” “We,” “Us,” and “Our.” Our email is team@mediumcourtneydawson.com.

These Terms and Conditions apply to all websites, communications, products, services, programs, digital content, live and recorded trainings, online courses, memberships, classes, mentorship, readings, Reiki trainings, live events, retreats, Voxer support, podcasts, Facebook groups, Instagram, Skool communities, and related materials offered by us, including but not limited to offerings provided through The Connected Spirit School™ and The Connected Spirit Method™, herein referred to as the “Offering” or “Offerings.”

“You” and “Your” refer to the user, purchaser, participant, student, client, or viewer of any Offering.

NOTICE: These Terms and Conditions of Use are legally binding. It is your responsibility to read these Terms and Conditions carefully prior to purchase, use, or access of any of our products, services, website content, programs, live courses, or online materials.

General Provisions

This website and all related Offerings are owned and operated by 1572000 B.C. LTD. You must be at least eighteen (18) years of age to use our website or access our Offerings. Use of this website and all Offerings is at your own risk.

These Terms and Conditions are subject to change at any time. Any updates will be posted on this page with the revised “Last Updated” date. By continuing to use the website or access any Offering after changes are posted, you agree to be bound by the revised Terms.

Intellectual Property

All content included in our Offerings and on our website(s), including but not limited to text, training materials, classes, videos, recordings, worksheets, exercises, teachings, branding, logos, designs, graphics, downloadable materials, written copy, course names, service names, trademarks, and service marks are owned by or licensed to Company unless otherwise stated. This includes, without limitation, The Connected Spirit School™ and The Connected Spirit Method™.

You may not copy, reproduce, distribute, republish, upload, post, modify, transmit, share, sell, teach from, or exploit any part of our intellectual property without our prior written permission. We reserve the right to pursue all available legal remedies, including damages, injunctive relief, and reimbursement of legal fees where permitted by law.

Limited License

You are granted a limited, non-exclusive, non-transferable, revocable license for personal, individual, non-commercial use only. You may not re-sell, sublicense, share, transfer, or trade your access to any Offering. You may not copy, reproduce, republish, upload, post, teach, adapt, or distribute any part of the Offering. You may not use our materials to create competing courses, programs, teachings, or derivative works.

You may not record, screenshot, photograph, screen record, capture, or reproduce any class, session, call, community interaction, replay, video, audio, or related content of any kind without our express written permission.

Your Materials and Contributions

By submitting comments, testimonials, reviews, photos, videos, questions, posts, messages, or other content in connection with any Offering or on any platform we operate or use, you grant us a non-exclusive, worldwide, royalty-free license to use, reproduce, publish, display, and distribute that content in whole or in part for business, marketing, educational, promotional, and operational purposes, unless you explicitly state in writing at the time of submission that we may not do so.

Confidentiality

Unless expressly stated otherwise in a separate written agreement, confidentiality cannot be guaranteed in any group setting, class, live program, mentorship container, Facebook group, Voxer group, Zoom room, Skool community, or other shared learning environment. You agree to act respectfully and to protect the privacy of other participants. You may not share, repost, disclose, or distribute another participant's private information, personal story, experience, image, voice, comments, or participation without their explicit consent.

Assumption of Risk

By accessing any Offering, whether paid or unpaid, you knowingly and voluntarily assume all risks associated with your participation, including any decisions, actions, interpretations, emotional responses, or outcomes that may arise from the use of our educational, spiritual, intuitive, mentoring, or informational content.

Disclaimers

Our website and all Offerings are provided for educational, informational, and spiritual development purposes only. We make no guarantees regarding specific outcomes, spiritual experiences, business success, mediumship development, intuitive growth, personal transformation, financial earnings, or other results from participation in any Offering.

Any spiritual, intuitive, mediumship, Reiki, business, mentoring, or educational content is not a substitute for licensed medical, psychological, psychiatric, legal, financial, or other professional advice,

diagnosis, or treatment. You are solely responsible for your own interpretations, decisions, actions, and results.

Prohibited Contract Terms

In accordance with BC consumer protection law (Bill 4, Business Practices and Consumer Protection Amendment Act, 2025), the following provisions are void and of no effect: any term requiring private arbitration as the sole method of dispute resolution; any term waiving your right to participate in a class action; any term restricting your ability to post truthful reviews of our Offerings online.

Indemnification

You agree to indemnify, defend, and hold harmless Company and its officers, directors, employees, contractors, agents, affiliates, successors, assigns, licensors, and representatives from and against any and all claims, demands, losses, liabilities, damages, costs, and expenses, including legal fees, arising out of or related to your use of any Offering, your breach of these Terms, or your violation of any law or rights of a third party.

Limitation of Liability

To the fullest extent permitted by law, our total liability to you for any claim arising from or related to any Offering shall not exceed the amount you paid to us for the specific Offering giving rise to the claim.

Termination

We reserve the right to suspend or terminate your access to any website, Offering, program, class, membership, community, or communication at any time, without notice and without refund, if we believe you have violated these Terms or engaged in conduct that is unlawful, disruptive, abusive, harmful, invasive, inappropriate, or contrary to the integrity of the Offering or community.

Taxes

Applicable taxes will be charged as required by law. GST will be charged to Canadian purchasers where applicable. Our GST number is: 71163 6365 RT0001.

Dispute Resolution

If a dispute arises between you and Company, both parties agree to first attempt to resolve the matter through good-faith discussion. If a resolution cannot be reached, the parties agree to attempt mediation or other alternative dispute resolution before commencing formal legal action, except where urgent injunctive relief is required.

Non-Disparagement

You agree not to make false, misleading, malicious, or defamatory statements about Company, our representatives, or our Offerings. Nothing in this clause prohibits truthful statements, honest reviews, or good-faith reports to legal, regulatory, or governmental bodies.

Law and Jurisdiction

These Terms and Conditions are governed by and construed in accordance with the laws of British Columbia, Canada. Any dispute arising out of or relating to these Terms or any Offering shall be subject to the exclusive jurisdiction of the courts of British Columbia, Canada, unless otherwise required by applicable law.

Severability

If any provision of these Terms and Conditions is found to be unlawful, void, or unenforceable, the remaining provisions shall remain in full force and effect.

Contact Us

If you have any questions about these Terms and Conditions, please contact us at:

1572000 B.C. LTD. d/b/a Medium Courtney Dawson

209-5454 198 Street, Langley, BC V3A 1G2, Canada

team@mediumcourtneydawson.com

By using our website, purchasing, enrolling in, or accessing any Offering, you acknowledge that you have read, understood, and agreed to these Terms and Conditions and our Privacy Policy.